ANO BUREAU | PRIVACY POLICY



WHAT THIS POLICY COVERS:

This privacy policy ("Privacy Policy") has been created to inform you about ANO Bureau collects, uses, discloses, and protects information, including your personally identifiable information. This Privacy Policy applies to our platform and the products and services we sell, including the purchase of renderings, visualizations, cinemagraphs, and virtual tours (collectively, the "Service"), and your choices about how your information is collected and used. Capitalized terms not defined here have the meaning given to them in our Terms of Use. The Service is operated by ANO Bureau ("us," "we," or "our"). If you do not want your information processed in accordance with this Privacy Policy, do not use our Service. This policy applies to all users of our site at https://anobureau.com/ and all users of the Service ("User" or "Users").

Personally identifiable information. We use the term "personally identifiable information" to mean information that identifies, or that can reasonably be linked to an actual human. We use the stand-alone term "information" to include all types of information, including personally identifiable information.

1. WHAT INFORMATION WE COLLECT.

We collect the following types of information about you:

- (a) Information that you directly give to us, via the Site, emails, calls, texts, and in person, including your:
 - Name
 - Mailing address
 - Email address
 - Phone number
 - Birthdate
- (b) Information third-party applications send to us

We may receive information about you from third parties. This information could include, but is not limited to, the user ID associated with your account, any information that you have allowed the third party to share with us, and any information you have made public in connection with that service. You should periodically review your privacy settings on any third-party websites and services.

(c) Information we receive from social media and other third parties.

We may receive information about you from third-party sources, such as public sources, social media platforms (like Facebook, Instagram, TikTok, LinkedIn, Google, Twitter and other platforms) and third-party data providers. Some of these third parties may combine data collected from our Service through cookies, pixels, tags and similar technologies, with email or mailing addresses to which they have access, to help ANO Bureau market relevant offers to you.

If you are not a User, we may obtain your contact details from a social media platform, such as LinkedIn, Facebook, TikTok, Google, Instagram, or a third party data provider, so that we can promote our product offerings and service subscriptions to you.

We may also receive information about you and your engagement with our advertisements from our ad servers, ad networks, and social media platforms. This may include the websites you visited before visiting ANO Bureau so that we can determine the effectiveness of our marketing.

(d) Information we automatically collect online

We will directly collect certain information about your use of the Service for data analytics and machine learning, and to help us measure traffic and user trends. We may also use third party analytics tools that automatically collect information sent by your browser or mobile device. For more details, see details below on cookies, log files, and device identifiers.

(e) Cookies, device identifiers, and log file information

When you use the Service, we (and our third-party partners) will send cookies to your computer that identify the browser you're using. These cookies help us and our business partners keep track of your usage patterns of the Service. They also help us to measure traffic and usage trends and find potential new Users. You can control or reset your cookies and similar technologies through your web browser, though some of our site features may not work properly if you disable certain cookies.

Log file information is automatically sent by your browser or mobile device every time you access the Service. When you use our Service, our servers automatically record certain log file information, such as your browser type and how you interact with our Service.

When you access the Service on a device, we may collect "device identifiers," such as a universally unique identifier ("UUID"). These device identifiers identify your mobile device and help inform us about how you use our Service.

(f) Location data

ANO Bureau collects information to help us understand where our users are located, which helps us to localize and personalize content, comply with local laws, and improve our advertising.

ANO Bureau may collect your precise or approximate location:

- from you, when you provide, correct or confirm your location; and
- by inferring your location from your IP address

2. HOW WE USE YOUR INFORMATION.

To provide you with the Service: For instance, operating and maintaining the Site, responding to your customer service inquiries, and billing you for purchases of our services.

To communicate with you about the Service: We use your contact information to get in touch with you about things such as billing and requests for information related to your purchase of services from us.

To conduct research: We use information about you to help us improve our Service and our Users' experience.

To improve our Service: We analyze information about your use of the Service to better understand user engagement so we can improve our Service for all Users.

For advertising: We use information about you, including cookies and other information we and our partners collect from you automatically about your use of

the Service to personalize, measure the effectiveness of, and provide advertising for our services.

To prevent and identify fraud and other illegal activity: We use information about you to monitor activity that we think is suspicious or potentially fraudulent, and to identify violations of this Privacy Policy or our Terms.

For legal matters: ANO Bureau will use or share your information when we reasonably believe this is necessary to (a) comply with the law and/or the reasonable requests of law enforcement; (b) to enforce our Terms of Use and our Privacy Policy; and/or (c) to protect the rights of ANO Bureau, our Users, or third parties.

3. SHARING YOUR INFORMATION.

(a) How we share your information

We share your information with third-party service providers for the purpose of providing or offering the Service to you, or if you consent. These service providers are vetted by us, and will only be provided with access to your information as is reasonably necessary for the purpose that ANO Bureau has engaged the service provider.

Some of the third parties with whom ANO Bureau may share your personal information are service providers who assist ANO Bureau with functions such as:

- Billing
- Customer support
- Email services
- Hosting and storage
- Data analytics
- Machine learning
- Security
- Advertising services
- Domain name registration
- Other service providers

(b) Sharing aggregate data

We may aggregate or strip data of all personally identifying characteristics and share that aggregated, anonymized data with third parties.

(c) Sharing with authorities

We share your information with regulators, law enforcement, and others when we have a good-faith belief that it is necessary to detect, prevent, or address fraud, breaches of our Terms of Use or Privacy Policy, or harmful or illegal activity; to protect ANO Bureau's rights; to protect the rights of you or others; or to prevent death or imminent bodily harm.

4. ADVERTISING.

We partner with third party ad servers and networks, as well as social media platforms such as Facebook and Instagram, to provide personalized advertisements. ANO Bureau may share certain information with our third party advertising partners, such as your email address, location, cookie information, and information relating to your use of our Service, and allow partners to perform a match of your information against information from other third party networks or sites to serve ads either on the Service or on third party sites. We also share certain information with social media platforms, such as Facebook, to advertise to potential new users.

These third-parties may use technology to send personalized ads directly to your browser or mobile device, and will automatically receive your IP address when they do so. They may also use other technologies (such as cookies, JavaScript, device identifiers) to compile information about your visits to and use of the Service.

ANO Bureau does not sell or rent the information we collect directly from you or about you from third parties with these third-party ad servers or ad networks for such parties' own marketing purposes.

The ANO Bureau Privacy Policy does not apply to, and we cannot control the activities of, third-party advertisers. Please consult the respective privacy policies of such advertisers or contact such advertisers for more information.

5. HOW WE TRANSFER, STORE, AND PROTECT YOUR DATA.

Your information collected through the Service will be stored and processed in the United States and any other country in which ANO Bureau or affiliates or service providers maintain facilities or employ staff or contractors. ANO Bureau transfers information that we collect about you, including personal information, to affiliated entities and other third parties from your country or jurisdiction to other countries or jurisdictions around the world. As a result, we may transfer information, including your personal information, to a country and jurisdiction that does not have the same data protection laws as your jurisdiction. Where required under applicable laws, you consent to the transfer of information to the U.S. or any other country in which ANO Bureau or its affiliates or service providers maintain facilities and the use and disclosure of information about you as described in this Privacy Policy.

6. SECURING YOUR INFORMATION.

We use a number of security measures designed to help ensure the confidentiality of your information. For instance, we do not use vulnerability scanning or scanning to PCI standards. However, we cannot and do not guarantee the security of information transmitted to us. ANO Bureau cannot ensure or guarantee the security of any information you transmit to ANO Bureau. ANO Bureau does not guarantee that information on the Service will not be accessed, disclosed, altered, or destroyed. ANO Bureau is not responsible for the functionality or security measures of any third party.

7. YOUR CHOICES ABOUT YOUR INFORMATION.

(a) You control your account information and settings

We provide choices about how we process your account information:

- You can correct, download, or delete the data in your account in your account settings;
- You can request to access, correct, or delete the information that ANO Bureau holds on you by contacting info@anobureau.com

(b) Opting out of collection of your information through tracking technologies

Please check your mobile device's or browser's technical information to learn how to delete and disable cookies and other tracking or recording tools.

8. HOW LONG WE KEEP YOUR INFORMATION.

ANO Bureau will keep your profile information and User content for a commercially reasonable time and/or for as long as we have a valid purpose to do so.

9. LINKS TO OTHER WEBSITES AND SERVICES.

We are not responsible for the practices of websites or services linked to or from the Service, including the information or content contained within those websites or services. Please remember that ANO Bureau's Privacy Policy does not apply to third-party websites or services. Your browsing on any third-party website or service, including those that have a link or advertisement listed on our website are subject to that third party's own rules and policies.

You acknowledge and agree that ANO Bureau is not responsible for any third parties that you authorize to access your User content. If you are using a third-party website or service and you allow such a third party access to your User content, you do so at your own risk.

10. CHANGES TO THIS PRIVACY POLICY.

ANO Bureau may update this policy from time to time. If we make any material changes to the way we collect, use, store or share your personal information, we will notify users via our website or email. We strongly recommend that you check this page from time to time to inform yourself of any changes.

11. PROTECTING THE PRIVACY OF CHILDREN.

We do not intentionally seek or collect personal information from children under the age of 18 without the consent of parents. If we discover that we have collected personal information from a child under the age of 18 absent the consent of parents, we will quickly delete such information. If you believe that a child under age 13 may have provided us with personal information without parental consent, please reach out to us at info@anobureau.com.

12. HOW TO CONTACT US.

If you have any questions about this Privacy Policy or the Service, believe that we have not adhered to this Privacy Policy, or wish to make a complaint, please contact at the following email address and we will take prompt corrective action:

Email: info@anobureau.com